



Our Work Units Include ...

Division Director: Karen Gottovi
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The *Adult Services* section manages the operations of programs that provide services and benefits to older adults and adults with disabilities, working primarily through the state's 100 County Departments of Social Services. Programs include adult protective services, guardianship, state-county special assistance, adult placement services, at-risk case management, and adult care home case management. **Section Chief: Suzanne Merrill, (919) 733-3818, ext 316 or Suzanne.Merrill@ncmail.net**

The *Elder Rights* section manages the long-term care ombudsman program, legal assistance programs, and the Senior Community Service Employment Program. It also develops and maintains programs to prevent consumer fraud and elder abuse, neglect, and exploitation. **Section Chief: Debbie Brantley, (919) 733-8395, ext 228 or Debbie.Brantley@ncmail.net**

The *Planning, Budget, and Systems Support* section supports planning activities, manages information systems and budget matters, and conducts reimbursement and monitoring activities. It also manages the Family Caregiver Support Program and supports development of information and assistance systems. **Section Chief: Dennis Streets, (919) 733-8400, ext 239 or Dennis.Streets@ncmail.net**

The *Service Operations* section manages the operations of home and community-based care for older adults, which includes in-home aide services, transportation, nutrition services, respite care, care management, housing and home improvements, and senior centers. This section also directs the required certification of adult day care and day health programs, the voluntary certification of senior centers, Alzheimer's disease related activities, and health promotion programs. **Section Chief: Steve Freedman, (919) 733-0440, ext 235 or Steve.Freedman@ncmail.net**